

Fraud information

If GateKeeper:2.0 fraud screening is enabled on your account, each transaction will be allocated a score based on its risk profile.

You can view this information for any transaction by viewing the order, then clicking the **Show Payment Details** button.

The screenshot displays the 'Order View' page for Order # 148800013, dated 17 Nov 2016 08:49:39. The page is divided into several sections:

- Order Information:** Order Date (17 Nov 2016 08:49:39), Order Status (Processing), Purchased From (Main Website), Placed from IP (89.208.13).
- Shipping Address:** Name: A McQuinn, 18 Clarks Bay Road, ClarksBay, NSW, 1571, United Kingdom.
- Account Information:** Customer Name (Dima Dima), Email (dima@dimadima.com), Customer Group (General).
- Billing Address:** Name: A McQuinn, 18 Clarks Bay Road, ClarksBay, NSW, 1571, United Kingdom.
- Payment Information:** Card Code (APPROVED), Transaction Result (SUCCESS), Card Number (XXXX 2948), Card Expire Date (01/1), Funding Method (CREDIT), Card Issuer (BANQUE DES PARISIENS, C.A.), Name on the Card (Helen A McQuinn), Mail Gateway Code (REGULAR_PAYMENT), Mail Number (79321987), Order Status (AUTOMATIC), Total Authorized Amount (0), Total Captured Amount (0), Total Available Amount (0).
- Risk Review & Decision Information:** Risk Review (Risk 0.00).

The 'Risk Review' shows you what the fraud screening determines for the order.

- If a transaction is not deemed to be a fraud risk, you will be able to issue an invoice for it immediately. This is the case when the risk review is indicated as **ACCEPTED**.
- If, however, a transaction requires a risk review, this will be indicated as **REVIEW_REQUIRED**. A review of the transaction must then occur in Gatekeeper, where more information is available to help the merchant decide whether to accept or reject it.

For transactions requiring review, it will only be possible to invoice and complete the transaction once the transaction has been approved in Gatekeeper.

If a transaction is rejected in Gatekeeper, this will update the decision information in Magento for the order.

Refer to the Gatekeeper user manual for more information.

This page relates to version 1.0.2
Next Steps:

- [Refunding a payment](#)

Looking for the Magento 2 version? [Find it here.](#)